



Travel Trade Rates 2025/26



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Front page image -Brodick Castle



Welcome to the 2025/26 edition of the National Trust for Scotland property and rate guide.

This guide provides essential information on admission rates for trade partners, helping you plan and price your itineraries with ease.

We're the proud guardians and largest protector of Scotland's assets, and we offer a unique insight into her magnificent stories, places and people. At the heart of the Trust are our values; caring, brave, curious, vibrant and inclusive and they shape the immersive experiences we offer and those that continue to evolve. We create experiences that challenge the norm, experiences that aspire to be different and experiences to immerse your clients in the precious historical places and outstanding natural landscapes that belong to the Trust.

By choosing to work with us, you are directly contributing to supporting our rangers, conservation experts, property teams and volunteers committed to caring for our buildings, protecting our mountains and wildlife, and engaging people with our past - inspiring a Love for Scotland.

Working together

### How we work with you -

The one-stop-shop - we are here to help. The team looks after the entire booking cycle across our portfolio from planning and product development, through to confirmation and payment. By emailing your enquiries to traveltrade@nts.org.uk, you are guaranteed a streamlined service, access to our travel trade rates and the ability to tailor your visits.

We also offer -

- Sales training and product updates
- Familiarisation visits for your staff or key clients
- Support with itinerary planning
- Access to exclusive travel trade products and unique experiences
- Access to credit free, high resolution images and quality copy for itineraries, websites and promotional material



# Meet the team



CONTIER-LAWRIE Head of Travel Trade & Hospitality



VERLEGH Travel Trade and Hospitality Business Development manager Say 'hi' to Raeanne



REBECCA SLOAN Hospitality Business Development manager Say 'hi' to Rebecca



trade Rates

# \* valid until Dec 2026

Durante	Group Rates	FIT Rates
Property L	From 12 pax +	Up to 11 pax
Alloa Tower	£7.00	£7.80
Arduaine Garden	£7.00	£7.25
Bachelors' Club	Contact us	Contact us
Balmacara Estate & Woodland Walks	Contact us	Contact us
J.M. Barrie's Birthplace	£6.25	£8.25
Barry Mill	£6.25	£8.25
The Battle of Bannockburn	£7.50	£8.00
Ben Lawers National Nature Reserve	Contact us	Contact us
Branklyn Garden	£7.50	£8.00
Brodick Castle, Garden & Country Park	£11.20 (£7.00 garden only)	£12.60 (£7.25 garden only)
Brodie Castle	£13.00	£13.30
Broughton House & Garden	£7.00	£7.25
Robert Burns Birthplace Museum	£8.40	£8.90
Thomas Carlyle's Birthplace	£3.45	£3.65
Castle Fraser, Garden & Estate	£11.25	£14.50
Corrieshalloch Gorge National Nature Reserve	£250/coach	£250/coach
Craigievar Castle	£11.25	£14.50
Crarae Garden	£7.00	£7.25
Crathes Castle, Garden & Estate	£11.25	£14.50
Culloden	£11.75	£11.75
Royal Burgh of Culross	£10.50	£13.00
	£15.40 Castle & Country Park	£18.70 Castle & Country Park
Culzean Castle & Country Park	£11.20 Country Park Only	£13.60 Country Park Only
Drum Castle, Garden& Estate	£11.25	£14.50
Falkland Palace & Garden	£14.50	£17.50
Fyvie Castle, Garden & Estate	£11.25	£14.50
Geilston Garden	£7.00	£7.25
The Georgian House	£10.50	£11.00
Glencoe National Nature Reserve	Contact us	Contact us
Glenfinnan Monument	Contact us	Contact us
Greenbank Garden	£7.00	£7.25
Gladstone's Land	£8.50	£9.00
Haddo House	£11.25	£14.50
Harmony & Priorwood Gardens	Contact us	Contact us
The Hermitage	Contact us	Contact us
The Hill House	£10.50	£12.00
		L12.00

Dromoutur	Group Rates	FIT Rates
Property	From 12 pax +	Up to 11 pax
Holmwood	£7.00	£7.25
House of Dun & Montrose Basin Nature Re- serve	£11.25	£14.50
House of the Binns	£10.50	£11.50
Inveresk Lodge Garden	£3.00	£3.00
Inverewe	£14.00	£14.70
Kellie Castle & Garden	£10.50	£14.00
Killiecrankie	Contact us	Contact us
Leith Hall, Garden& Estate	£10.25	£12.75
Malleny Garden	£3.00	£3.30
Mar Lodge Estate	Contact us	Contact us
Hugh Miller's Birthplace Cottage & Museum	£6.50	£6.85
Mackintosh at the Willow (tour and exhibition)	£7.00	£7.25
Moirlanich Longhouse	£3.60	£3.80
Newhailes House & Gardens	£13.00	£15.00
The Pineapple (grounds only)	Contact us	Contact us
Pitmedden Garden	£7.75	£9.25
Preston Mill & Phantassie Doocot	£8.50	£9.00
Robert Smail's Printing Works	£8.50	£9.00
St Abb's Head National Nature Reserve	Contact us	Contact us
Souter Johnnie's Cottage	Contact us	Contact us
The Tenement House	£7.00	£7.25
Threave House and garden	£9.90 (£7.00 garden only)	£11.45 (£7.25 garden only)
Weaver's Cottage	£7.00	£7.25

Landing Fees				
Staffa Nature Reserve	£32.50 + VAT pp			
Canna	£32.50 + VAT pp			
St Kilda National Nature Reserve	£62 + VAT pp			
Inverewe Jetty and Gardens	Landing fee + Garden £15.50pp			

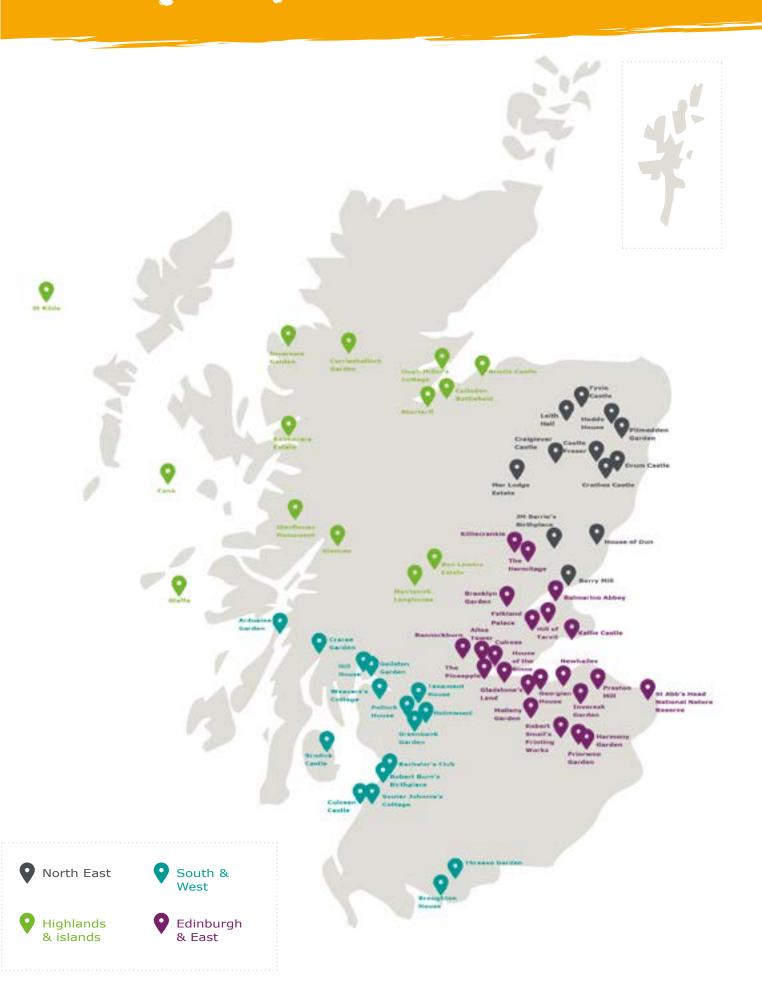
Where a guided tour is not offered as standard, a fee of £120-£160 per guide (depending on properties) will apply in addition to the entry rate.

Unless otherwise indicated, rates are inclusive of VAT. Rates are based on visits taking place within normal opening hours.

A two working day cancellation policy applies to standard bookings within normal opening hours. For unique experiences, bookings out with normal hours, special arrangements, and catering, a seven-day cancellation policy applies.

To book, or make an enquiry, CONTACT US: traveltrade@nts.org.uk // www.nts.org.uk/traveltrade

Our properties





South & West

The South and West regions of Scotland are renowned for majestic cliff-top castles, idyllic sandy beaches and glorious gardens. Culzean Castle is an iconic masterpiece that rises dramatically from the Ayrshire cliffs.. Opulent to the extreme there's no denying its owner, the Earl of Cassillis, loved wealth and status. In contrast, a visit to Weavers Cottage transports visitors back 200 years when hand-woven textiles were the pride of Scotland's weaving industry. Discover the process of making cloth on a working loom and dyed using plants from its garden. The cottage is home to the last working handloom still used to this day by specialist weavers.



#### **Culzean Castle**

Location 12 miles from Ayr 48 miles from Glasgow

#### What makes this place special?

- Dramatic cliff-top location.
- One of the largest Walled Gardens in Scotland - split into the pleasure Garden and the Kitchen Garden.

For more information, including opening hours and accessibility, click **here**.



#### **Broughton House & Garden**

#### Location

Located in the town of Kirkcudbright 27 miles from Dumfries

#### What makes this place special?

- Step into the home and studio of Scottish artist, E A Hornel.
- Learn how Hornel amassed one of the largest collection of works by Robert Burns.



#### **Brodick Castle**

Location Isle of Arran 2 miles from Brodick Ferry Terminal

#### What makes this place special?

 Interactive visitor experience, focusing on the fascinating stories of the people who lived here. There are several activities, including a Victorian Arcade, to explore.

For more information, including opening hours and accessibility, click **here**.



#### **Robert Burns Birthplace Museum**

#### Location

2.5 miles from Ayr38 miles from Glasgow

#### What makes this place special?

- Expert insight into the person behind the poems.
- Special experiences including food and drink to bring Burns' stories to life.

For more information, including opening hours and accessibility, click **here**.



#### The Hill House

#### Location

1.5 miles from Helensburgh Central23 miles from Glasgow

#### What makes this place special?

- Considered to be Charles Rennie Mackintosh's domestic masterpiece.
- Discover parts of the house usually hidden from view on walkways around the house.

For more information, including opening hours and accessibility, click here.



#### Crarae Garden

#### Location

10 miles from Inverary 48 miles from Oban

#### What makes this place special?

- Britain's finest example of a Himalayanstyle garden.
- Dramatic waterfalls and spectacular year-round displays as each season brings new blooms.



#### **Arduaine Garden**

#### Location

20 miles from Oban 19 miles from Lochgilphead

#### What makes this place special?

- Breath-taking views over the Sound of Jura.
- Plants from across the globe, from East Asia to South America.

For more information, including opening hours and accessibility, click here.



#### Weaver's Cottage

#### Location

In the village of Kilbarchan 12 miles from Glasgow

#### What makes this place special?

- Experience what life was like 200 years ago and see the last working hand-loom in the village.
- Access to a historically significant collection of tartan.

For more information, including opening hours and accessibility, click **here**.



#### **Tenement House**

#### Location

Glasgow City Centre 1 mile from Glasgow Central Station

#### What makes this place special?

- A rare glimpse into life in Glasgow in the early 20th century.
- Original fixtures and fittings, including the coal-fired kitchen range and working gas lights.

For more information, including opening hours and accessibility, click **here**.



#### **Threave Garden**

#### Location

1 mile from Castle Douglas 20 miles from Dumfries

#### What makes this place special?

- Generations of horticulturists have been trained at Threave's School of Heritage Gardening.
- Join a guided walk around Scotland's only Bat Reserve!



#### **Geilston Garden**

#### Location

18 miles from Glasgow

#### What makes this place special?

- A classic garden with a vibrant feel, dating back to 1797.
- The kitchen garden springs to life in April and May.

For more information, including opening hours and accessibility, click **here**.



#### Holmwood

#### Location

4 miles from Glasgow

#### What makes this place special?

- Opportunity to see 'conservation in action' through ongoing projects.
- New 'Holmwood Unveiled' tours available from 2023.

For more information, including opening hours and accessibility, click **here**.



#### **Bachelors' Club**

#### Location

8 miles from Ayr 32 miles from Glasgow

#### What makes this place special?

- It was here that Robert Burns learned to dance and created a men-only debating society.
- Gives a rare insight into the secrets of male social life of the age.

For more information, including opening hours and accessibility, click **here**.



#### Greenbank Garden

#### Location

6 miles from Glasgow

#### What makes this place special?

- Planned to inspire domestic gardeners to grow a wide array of plants in their own garden.
- Features more than 3600 named species of plants.



#### Souter Johnnie's Cottage

Location 49 miles from Glasgow

13 miles from Ayr

#### What makes this place special?

- Home of the shoemaker immortalised by Robert Burns in 'Tam o' Shanter'
- Step inside the home and workshop of an 18th century shoemaker.

For more information, including opening hours and accessibility, click **here**.



#### **Mackintosh at the Willow**

#### Location

Glasgow city centre

#### What makes this place special?

- Relax and unwind at the original Willow Tea Rooms, one of the most beautiful interiors in Glasgow.
- Explore the interactive exhibition that tells the stories of the people who have shaped this incredible building.

For more information, including opening hours and accessibility, click **here**.

# INSPIRED BY SUPERSTITION AND SONG





The Highlands and Islands are steeped in enchanting history, rich in culture and tradition. Home to magnificent snow capped peaks, serene lochs, a fiercely rugged coastline and sensational panoramics. Visit the powerfully emotive and atmospheric battlefield at Culloden where the 1745 Jacobite Rising came to a tragic end. One of the great Scots of the 19th century was Hugh Miller. Hugh was an inspirational geologist, folklorist and fossil hunter whose quests and writings have left a huge legacy of knowledge. A visit to the cottage reveals his fascinating collection of fossils, tools and manuscripts, and the Garden of Wonders.



#### Culloden

#### Location

5 miles from Inverness

#### What makes this place special?

- Experience the powerful emotions of the Battle of Culloden and the true story of the 1745 Jacobite Rising.
- Learn about family ancestry and any links your clients might have with Culloden.

For more information, including opening hours and accessibility, click **here**.



#### **Brodie Castle**

#### Location

24 miles from Inverness

#### What makes this place special?

- Home to the Brodie clan for over 400 years, changing times have altered the castle's shape and purpose.
- See a letter from Robert the Bruce on display as part of a guided tour.



#### Inverewe

#### Location

76 miles from Inverness

#### What makes this place special?

- Home to Scotland's Big 5 of wildlife; red deer, eagles, pine martens, otters and red squirrels.
- Behind the scenes access to Inverewe's innovative sustainability initiatives to combat climate change.

For more information, including opening hours and accessibility, click here.



#### **Glencoe National Nature Reserve**

#### Location

20 miles from Fort William 83 miles from Glasgow

#### What makes this place special?

- Meet a ranger to find out how we care for the biodiversity of Glencoe.
- See how Clan MacDonald would have lived 300 years ago in our reconstruction of a turf house.

For more information, including opening hours and accessibility, click here.



#### **Glenfinnan Monument**

#### Location

18.5 miles from Fort William

#### What makes this place special?

- One of the most important events in Scottish history began here. The 1745 Jacobite Uprising.
- Climb the monument for unrivalled views over Loch Shiel and the Glenfinnan Viaduct.

For more information, including opening hours and accessibility, click here.



#### Hugh Miller's Birthplace

#### Location

22 miles from Inverness

#### What makes this place special?

- The thatched cottage where Hugh was born in 1802 was built by Hugh's great grandfather – a pirate!
- Explore the fascinating collection of Hugh Miller's fossils, tools and manuscripts in the museum.



#### **Abertarff House**

Location In the heart of Inverness

#### What makes this place special?

• Built in 1593, the oldest house in Inverness has witnessed the Covenanting times, Jacobite risings and two world wars - if only the walls could talk!

For more information, including opening hours and accessibility, click here.



#### St Kilda

#### Location

The only way to access St Kilda is by boat

#### What makes this place special?

- The UK's only dual UNESCO World Heritage Site, and one of only 39 in the world.
- Home to nearly 1 million seabirds, including the UK's largest colony of Atlantic puffins.

For more information, including opening hours and accessibility, click **here**.



#### Canna

#### Location

A ferry (no cars) runs from Mallaig

#### What makes this place special?

 Canna is thought to have been inhabited since 5000BC, and now supports a small and vibrant island community. Meet Fiona Mackenzie here, a prominent Gaelic singer, for a tour of the island.

For more information, including opening hours and accessibility, click **here**.



#### Staffa

#### Location

Staffa can be accessed by boat tours from Fionnphort, Ulva Ferry, Iona, Tobermory, Oban and Kilchoan.

#### What makes this place special?

- Listen to the astonishing acoustics of Fingal's Cave, which inspired Mendelssohn to compose his Hebrides Overture.
- Enjoy a puffin-spotting picnic on the top of the island in summer.



#### **Corrieshalloch Gorge**

#### Location

12 miles from Ullapool 46 miles from Inverness

#### What makes this place special?

- Marvel at the Falls of Measach plummeting into one of the most spectacular gorges in Britain.
- NEW for 2023! The Corrieshalloch Gateway to Nature Centre will open in March.

For more information, including opening hours and accessibility, click here.



#### Ben Lawers National Nature Reserve

#### Location

34 miles from Pitlochry

#### What makes this place special?

- Ben Lawers has the most celebrated collection of rare arctic-alpine plants in Britain, as well as over 600 different types of lichen.
- Ben Lawers is teeming with wildlife from tiny insects to Scotland's largest mammal, the red deer.

For more information, including opening hours and accessibility, click **here**.



#### **Balmacara Estate**

#### Location

3 miles from Skye Bridge

#### What makes this place special?

- Experience traditional crofting in action on this Highland crofting estate.
- See a huge variety of Scottish wildlife including red squirrels, dragonflies, pine martens, otters and the resident (not so wild) Highland cattle!

For more information, including opening hours and accessibility, click **here**.



#### Moirlanich Longhouse

#### Location

37 miles from Pitlochry

#### What makes this place special?

- A unique opportunity to visit a traditional rural home, virtually unchanged since its last inhabitant left in 1968.
- Photographs and records that reveal the changes throughout the 19th and 20th centuries.



North East

Discover magnificent castles, grand stately homes and internationally acclaimed gardens in this region of Scotland. Crathes Castle is an enchanting Scottish tower house that dates back to the 16th Century. The walled garden is a sight to behold, renowned internationally for showcasing the evolution of plants, mesmerising at any time of the year. Castle Fraser has an unmistakable French châteaux influence with wonderful turrets, balustrades and gables. It's one of the nation's largest tower houses filled with family treasures and drenched in the atmosphere of old Scotland.



#### Crathes Castle, Garden & Estate

#### Location

15 miles from Aberdeen

#### What makes this place special?

- Internationally renowned Walled Garden, with ancient yew topiary and hedges dating back to 1702.
- Don't miss the Horn of Leys, given to the Burnett family in the 14th century by Robert the Bruce.

For more information, including opening hours and accessibility, click here.



#### Drum Castle, Garden & Estate

#### Location

10 miles from Aberdeen

#### What makes this place special?

- Discover tales of intrigue and romance from the turbulent days of the Jacobite risings, and follow in the footsteps of Drum's intrepid 17th laird who fought at the battle of Culloden.
- Explore the Historic Garden of Roses, featuring rare and exotic blooms.



#### Fyvie Castle, Garden & Estate

#### Location 25 miles from Aberdeen

#### What makes this place special?

- Meet our Head Gardener on a special tour to learn about the future of sustainable gardening.
- Explore the great wheel staircase used for racing horses up and down it by General Gordon.

For more information, including opening hours and accessibility, click **here**.



#### Castle Fraser, Garden & Estate

#### Location

15 miles from Aberdeen

#### What makes this place special?

- Venture up to the top of the round tower for incredible views why not add a dram of whisky?
- Stand before one of the largest tower houses in Scotland, with a core that dates from as early as 1450.

For more information, including opening hours and accessibility, click **here**.



#### Haddo House

#### Location 20 miles from Aberdeen

#### What makes this place special?

- Haddo House regularly played host to royalty and dignitaries over the centuries.
- For over 250 years Haddo was home to the Gordon family who played a huge part in Scottish history.

For more information, including opening hours and accessibility, click **here**.



#### Pitmedden Garden

#### Location

14 miles from Aberdeen

What makes this place special?

- See our newly planted garden, designed by Chelsea Flower Show winner, Chris Beardshaw.
- Visit the Museum of Farming Life, which brings the agricultural heritage of North East Scotland to life.



#### **Craigievar Castle**

#### Location 26 miles from Aberdeen

#### What makes this place special?

• Discover the beautiful pink castle said to be the inspiration for Walt Disney's Cinderella Castle.

Please note, Craigievar Castle is closed for the 2023 season due to a major conservation project. For information for the 2024 season please **contact us**.



#### Leith Hall

Location 34 miles from Aberdeen

#### What makes this place special?

- Leith Hall has played witness to Scottish history since 1650, with ten generations of the Leith-Hay family having lived here until the 1940s.
- Visit the Trust's highest altitude garden, at 186m above sea level.

For more information, including opening hours and accessibility, click **here**.



#### House of Dun

#### Location

30 miles from Dundee

#### What makes this place special?

- The house is filled with treasures that tell the stories of the people who lived here.
- Explore the Angus Folk Collection, celebrating the people of Angus and bringing their stories to life.

For more information, including opening hours and accessibility, click here.



#### Barry Mill

#### Location

10 miles from Dundee

#### What makes this place special?

- This working water-powered mill is a rare example of Scotland's industrial heritage.
- The mill produced food, as well as providing work for local people, for almost 800 years right up until 1982.



#### JM Barrie's Birthplace

#### Location 19 miles from Dundee

#### What makes this place special?

- The world-famous creator of Peter Pan was born in this traditional weaver's house.
- Look out for Barrie's writing desk and original costumes from the first production of Peter Pan.

For more information, including opening hours and accessibility, click here.



#### Mar Lodge Estate NNR

Location 3 miles from Braemar

#### What makes this place special?

- See conservation in action: after centuries of deforestation the native Caledonian pinewood is being reborn.
- Spot iconic Scottish wildlife, including red deer, red squirrels, golden eagles and black grouse.







Explore the delights of Edinburgh, the historic charm of the Kingdom of Fife and the hidden gems of the Scottish Borders. Grand houses, magnificent gardens and architectural splendour abound this beautiful part of Scotland. Falkland Palace is a masterpiece of Renaissance architecture. Adored by the Stewart Monarchs including Mary, Queen of Scots who became its most famous royal resident. Gladstone's Land, on Edinburgh's historic Royal Mile, was a commercial and social hub for more than 500 years. Journey through the centuries to discover the fascinating stories of former residents.



#### **Gladstone's Land**

#### Location

Royal Mile, Edinburgh

#### What makes this place special?

- Explore our new immersive experiences to journey through three centuries of Gladstone's Land history.
- Learn about the fascinating lives of the people who lived and worked in the property.

For more information, including opening hours and accessibility, click **here**.



#### **The Georgian House**

#### Location

Charlotte Square, Edinburgh

#### What makes this place special?

- Explore the drawing room and dining room, designed for intimate entertaining and available for private bookings.
- Admire the architectural grandeur of Edinburgh's New Town.



#### **Falkland Palace**

Location 20 miles from St Andrews

#### What makes this place special?

- Explore this Royal Hunting Lodge, used and beloved by Mary, Queen of Scots.
- Falkland Palace has the oldest real tennis (also called court tennis or royal tennis) court in Britain.

For more information, including opening hours and accessibility, click **here**.



#### Kellie Castle

Location

10 miles from St Andrews

#### What makes this place special?

- Discover how the castle was saved from ruin in the late 19th century by a family of architects and artists.
- The garden is filled with the heavy scent of old roses, along with organically grown fruit and vegetables.

For more information, including opening hours and accessibility, click **here**.



#### The Battle of Bannockburn

#### Location

2 miles from Stirling

#### What makes this place special?

- Follow in the footsteps of Robert the Bruce and see the spot where he raised his royal standard.
- Discover more about the two opposing kings, whose tactics in 1314 changed the path of Scotland's history, forever.

For more information, including opening hours and accessibility, click **here**.



#### Royal Burgh of Culross

#### Location

22 miles from Edinburgh

#### What makes this place special?

- The streets of Culross have appeared many times in the hit US TV series Outlander.
- Get a sense of what it was like to live in Culross Palace in its prime, with beautifully restored 17th & 18th century interiors.



#### **Hill of Tarvit**

#### Location

9.5 miles from St Andrews

#### What makes this place special?

- Tee-off in Twenties style on the only dedicated hickory golf course in the UK.
- Hill of Tarvit is fascinating for the record it preserves of Edwardian life both upstairs and downstairs.

For more information, including opening hours and accessibility, click here.



#### Newhailes House

#### Location

5 miles from Edinburgh city centre

#### What makes this place special?

- Learn how this historic house was turned into a film set for the hit TV show, Outlander, on a special tour.
- Explore its rococo interiors, Italian marble fireplaces, Chinese sitting room and impressive fine art collection.

For more information, including opening hours and accessibility, click here.



#### **Malleny Garden**

#### Location

8 miles from Edinburgh city centre

#### What makes this place special?

- Discover a hidden treasure and tranquil oasis amid the bustle of suburban Edinburgh.
- See an impressive 150 varieties of rose, including a heritage collection of shrub roses.

For more information, including opening hours and accessibility, click **here**.



#### Alloa Tower

#### Location

Alloa Town Centre, 8.5 miles from Stirling

#### What makes this place special?

- Discover the largest surviving keep in Scotland, where kings and queens once wandered.
- Climb to the top of the tower to enjoy views stretching across nine counties.



#### **Inveresk Garden**

#### Location

6 miles from Edinburgh

#### What makes this place special?

- Enjoy themed borders boasting seasonal delights, from snowdrops and tulips to perfumed roses.
- This hillside plant haven offers a sanctuary of tranquillity and a year-round feast for the senses.

For more information, including opening hours and accessibility, click here.



#### House of the Binns

#### Location

15 miles from Edinburgh

#### What makes this place special?

- This fascinating laird's house near Linlithgow has been the home of the Dalyells for over 400 years.
- Hear about General Tam Dayell and legends about his dealings with the Devil.

For more information, including opening hours and accessibility, click **here**.



#### Branklyn Garden

#### Location

1 mile from Perth city centre

#### What makes this place special?

- Branklyn Garden was begun in 1922, using seeds collected by plant hunters.
- Gardeners come from across the globe to admire Branklyn's outstanding collection, particularly the rhododendrons, alpines and peatgarden plants.

For more information, including opening hours and accessibility, click **here**.



#### Killiecrankie

#### Location

3 miles from Pitlochry

#### What makes this place special?

- Join one of our rangers on a private guided walk to explore this rich historical conservation area.
- One of the goriest battles in Scottish history took place here in 1689 between the Jacobites and the Redcoats.



#### **Preston Mill**

#### Location

23 miles from Edinburgh

#### What makes this place special?

- Preston Mill features as the mill on the Fraser estate (Lallybroch) in the hit TV show, Outlander.
- See and hear the mill mechanisms in action and learn about the millers who worked here.

For more information, including opening hours and accessibility, click here.



#### Harmony Garden

#### Location

Melrose, opposite Melrose Abbey

#### What makes this place special?

- Discover peace among manicured lawns and scented borders with views across Melrose Abbey.
- Visit in springtime and be treated to outstanding displays of flowering bulbs.

For more information, including opening hours and accessibility, click here.



#### The Hemitage

# Location

15 miles from Perth

#### What makes this place special?

• Join one of our rangers on a private guided walk, following in the footsteps of past visitors including Queen Victoria, Mendelssohn and J M W Turner through this magnificent landscape.

For more information, including opening hours and accessibility, click **here**.



#### **Priorwood Garden**

#### Location

Melrose, across from the abbey car park

#### What makes this place special?

- Dedicated to the art of dried flower arranging, with an impressive variety of heritage apples
- Enjoy a picnic in the old orchard, where over 70 heritage varieties of apple are grown organically.



#### **Robert Smail's Printing Works**

## Location

30 miles from Edinburgh

#### What makes this place special?

- This is the oldest working commercial letterpress printers in the UK a living museum of Victorian history.
- See Victorian printing presses in action and try some hands on printing in the Caseroom.

For more information, including opening hours and accessibility, click **here**.



#### The Pineapple

Location 7 miles from Stirling

#### What makes this place special?

• The Pineapple was built in 1761 by the Earl of Dunmore as a summerhouse where he could appreciate the views from his estate. At this time, pineapples were among Scotland's most exotic foods.

For more information, including opening hours and accessibility, click **here**.



#### St Abb's Head National Nature Reserve

#### Location

49 miles from Edinburgh

#### What makes this place special?

- Get close-up views of the feathered residents at this 'seabird city' from spectacular cliff-top vantage points.
- Join one of our rangers to discover more about the wildlife, geology and history of St Abb's Head

terms and Conditions

#### DEFINITIONS

- 'We', 'Us, 'Our': to the National Trust for Scotland, Charity number SC 007410, registered in Scotland and having our principal office at Hermiston Quay, 5 Cultins Road, Edinburgh, EH11 4DF
- 'You': the person who makes the booking
- 'The Client': your client or group where you are acting as an agent on their behalf
- 'Booking': your confirmed request for a visit/tour/ unique experience at one of the National Trust for Scotland sites, either for group or FIT clients
- 'Property': The National Trust for Scotland site of built or natural heritage that you have requested a booking for
- 'In writing': includes correspondence via email unless we state otherwise

#### **GENERAL TERMS AND CONDITIONS**

- Unless otherwise agreed, all rates are valid up to and including Dec 2026
- FIT rates are applicable to groups of 11 or under, group rates apply to groups of 12+ paying guests. Rates are per person unless stated otherwise and apply to visits within normal opening hours.
- With the exception of landing fees, which exclude VAT, unless stated otherwise, all prices quoted are inclusive of VAT
- You agree that by using our travel trade rates that you agree to the terms set out in this document
- You accept financial responsibility for payment of all persons detailed on the booking
- The National Trust for Scotland, as a data controller, is committed to protecting your personal data. We will process any personal data provided to us for the purposes of fulfilling these terms and conditions to you. We will retain this data in our secure systems for as long as necessary then it will be securely destroyed. For further information about how we process personal data, please refer to our privacy policies at www.nts.org.uk/privacy-data-protection

#### **MEMBER BOOKINGS**

 We are happy to welcome groups of members to our properties, however we do not offer a group booking service as part of our membership offer.
Self-organised groups of members can visit a property together and access as individual members on a first come, first served basis, as set out in our Membership Terms & Conditions, section 2, Visiting as a Member. If you do wish help to organise a group visit, then our Travel Trade team will be happy to help. This will enable you to pre-book at a specific time, thus guaranteeing your group entry. Travel Trade group bookings incur a cost, and for members this is 50% discount on the usual travel trade group rate. Any additional services, such as a guided tour, will be charged at full cost over and above this. Any non-members within the group will be charged at the full travel trade group rate. Whether visiting as part of a group, or individually, members are always required to produce their membership cards upon arrival at our properties.

#### **BOOKING AND PAYMENT PROCEDURE**

- Bookings are made via email traveltrade@nts.org. uk
- Once the booking is confirmed with the requested property, we will confirm the booking in writing to you. Booking is then considered confirmed and will remain so unless cancelled or amended by you.
- All amendments are made via traveltrade@nts.org.uk
- Credit facilities with us are available, subject to credit checks and approval. We require a minimum of 2 references from existing suppliers to approve credit facilities for new accounts, and said accounts will be subject to a 12 month probationary period. Should you be ineligible for credit facilities, advance payment is required relative to the terms of your booking.
- We accept travel trade vouchers for accounts that have credit facilities with us. You will be invoiced after your client's visit to the property, with 14 days to pay. Payment is via bank transfer. We will charge based on the number of pax recorded on the voucher and will accept up to a 20% reduction in group size on the day of arrival. You agree that it is the responsibility of the tour leader/guide to ensure the number of pax on the voucher is accurate, as we will invoice based on the voucher and will not accept amendments to group size once we have received the voucher.
- You agree to advise in advance if you require a specific reference or PO on the invoice.
- We provide one complimentary space for a tour leader/guide accompanying a group of 12 or more paying clients.

#### **CANCELLATION POLICY**

• A 15 minute grace period will be granted for late arrivals. Please call ahead to the property to advise if the delay is longer than 15 minutes and they will endeavour to accommodate your booking. Any late arrivals and no shows will be charged according to the original booking.

#### **GENERAL ADMISSIONS**

- FIT can cancel at any time without penalty
- Group bookings (general admissions) are subject to a 48-hour cancellation policy. If cancellation is made within 48-hours we reserve the right to charge according to most recent update

#### OUT OF HOURS // SPECIAL ARRANGEMENTS // UNIQUE EXPERIENCES // ADDITIONAL SERVICES (INCLUDING CATERING AND GUIDES)

- Unless otherwise stated, a 28-day cancellation policy applies, otherwise we reserve the right to charge according to most recent update.
- Final numbers to be advised a minimum of 48-hours in advance, otherwise we reserve the right to charge according to most recent update
- Where an external supplier is used, you agree to be bound by their cancellation policy.

#### LIABILITY/DISCLAIMER

- Neither the National Trust for Scotland, nor the property, nor property staff shall be liable for any loss, damage, or injury sustained within the premises except for death or injury which is caused by the negligence of the National Trust for Scotland, the property, their employees or agents.
- Neither we or the property accept responsibility for property, inclusive of vehicles, lost, stolen, or damaged at the venue.
- These terms and conditions are the sole terms and conditions governing the booking and the booking will not be governed by any other terms and conditions which you propose, whether as part of a standard form contract or otherwise.
- You will keep in place an adequate policy of liability insurance (for a sum of at least 2million) in respect of any damage or loss which is caused by you or those for whom you are vicariously liable and arising from the booking.
- We in turn will maintain the appropriate public liability insurance.





Thank you for being part of something incredible. It is because of supporters like you that we are able to carry out our vital work all over the country, every week of the year.

We are delighted to be able to offer additional ways for you to enhance your clients' visit, whilst supporting us even further.

Our **Food and Beverage** team work tirelessly to bring the best of Scottish produce, including from our own gardens and estates, to our properties. You can give your clients a true taste of the trust by adding a catering element to their visit. makers and source a choice of products from across Scotland, many of which are exclusive to the trust. Why not include a memento for your client to remember their trip to Scotland by?

**Newhailes House** 

Our **Holiday** team manage our collection of self-catering holiday lets, from cute cottages, to bunkhouses, and lodges to castle towers. A warm Scottish welcome awaits your clients!

All of these additional services are available through the one-stopshop, <u>email us</u> to find out more.

Our **Retail** team support artisan



for more information on these products and more, please contact:

traveltrade@nts.org.uk

#### nts.org.uk

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